

HFN, INC.

MINUTES OF A MEETING OF THE BOARD OF DIRECTORS

June 20th, 2022

A meeting of the Board of Directors (the “Board”) of HFN, INC., a Washington corporation, was held on June 20th, 2022, at 4:00pm (Pacific Time) at Home Street Bank and via online Zoom.us conference call.

Directors Present:

Allen Enebo, Charlie Herb, Larry Norton, Frank Pineau, and Tim Underwood

Also Present Were:

Jeremy Fallt, HFN General Manager and Resident Eric Wolak

Directors Absent:

Howard Kapustein, David Ngai

Call to Order

Jeremy Fallt called the meeting to order at 4:07pm (Pacific Time) and Tim Underwood recorded the minutes. A quorum of directors was present, and the meeting, having been duly convened, was ready to proceed with business.

Approval of Minutes

Minutes for April were approved over email. Minutes for May were sent out over email for approval.

Managers’ Report

Jeremy sent out reports for May via email.

Branding Update

Jeremy provided a recap of the joint meeting between Highlands Council, IHCA, Community Fund and HFN to discuss the Memorandum of Understanding (MOU).

Allen made a motion to target the Global Grub and Groove Americana event in August as our rebrand launch. Larry seconded the motion. All were in favor.

Ongoing Network Issues

There was a discussion around ongoing network issues and possible longer-term solutions that will be discussed with IsoFusion.

Daily Work Transition

Jeremy reports that as of June 1st IsoFusion has taken over the daily work previously performed by Cannon Construction.

Board Meeting Adjournment

There being no further business to come before the meeting, the meeting was adjourned at 5:08pm (Pacific Time)

HFN Advisory Group Meeting (started at 5:08pm)

Steve Milton and Dan Sivils from Gigabit Now joined the meeting.

Rebranding

The board let IsoFusion know they can move forward with the rebranding. Dan Sivils will start the process of getting the new work vehicle branded. IsoFusion will also work on finishing the website rebrand.

Affordable Connectivity Program

There was a discussion around if HFN wanted to be part of the Affordable Connectivity Program (ACP) and how that would compare to our existing income qualified program. The board was generally in favor of moving forward with ACP

Ongoing Network Issues Update

Steve reports that a few sources of network problems have been identified that were causing network wide issues. There was an issue with some Cisco Switches and configuration with the Spanning Tree Protocol (STP) that was causing problems. Once that problem was resolved some customer gear was also identified as causing some problems that were shut down.

Broadband Network Gateway (BNG) – VLAN Per Customer

BNG work is ongoing however resources were redirected to work on the other network issues that were identified. Now that those issues have been partially resolved work will continue with the BNG project.

Planning for future speed increases

There was some discussion around planning for future speed increases and trying to line that up with our multi-mode to single mode fiber replacement since any faster speed require single mode. There was nothing decided at this meeting.

HFN Advisory Group Meeting Adjournment

There being no further business to come before the meeting, the meeting was adjourned at 6:20pm (Pacific Time)

Respectfully submitted,

Tim Underwood, Recording Secretary